

## PRIOR TO TRAVEL

### How early do I need to get my test?

Most countries accept a result 72 hours prior to flight departure, so you should schedule your test 72 hours prior to your flight. However, it is the traveller's responsibility to check the country of destination, and any transit stops, as to the requirements for time limits for a negative COVID-19 test.

### Where can I get my test done?

SW Labs has partnered with Jobfit and we have 12 locations across NSW, Victoria, Queensland and Western Australia. The locations are listed on our [website](#) or visit [safeworklaboratories.com.au/services/covid-19-pcr-test-travel/](https://safeworklaboratories.com.au/services/covid-19-pcr-test-travel/)

### How do I book my test?

Call 1300 905 180 to make an appointment.

### What is your availability like?

SW Labs encourages booking the test as soon as you have purchased your flights to ensure best availability.

### What does my pre-travel COVID-19 test cost?

Our price is \$150.00 including GST. You will need to purchase a test for each traveller. Some airlines offer discounts for COVID-19 PCR testing, so please check with your airline to see whether you have a discount code. The code can be entered when purchasing the COVID-19 tests.

Click [here](#) or visit [safeworklaboratories.com.au/services/covid-19-pcr-test-travel/](https://safeworklaboratories.com.au/services/covid-19-pcr-test-travel/) to be directed to our payment portal.

If you are travelling with Etihad, please [click here](#) or visit [safeworklaboratories.com.au/services/covid-19-pcr-test-for-travel-etihad/](https://safeworklaboratories.com.au/services/covid-19-pcr-test-for-travel-etihad/) and follow the instructions to use the TrustOne app.

Once payment has been made you will receive an email with an Order Number which you will need to bring to your testing appointment.

### What do I need to bring to my test?

- 1.Your passport for photo identification
- 2.Your flight details
- 3.Your order number you received via email after payment.

## WHAT HAPPENS AFTER MY TEST?

### If you are using Trust One or IATA Travel Pass app

- 1.You will receive a notification via the app when the results are available, and you can view them in your app.
- 2.You will also receive a text message stating your result is available and a link is included to view the result in SW Labs secure web portal
- 3.You will also receive an email with your result attached as a PDF document which can be printed prior to travel
- 4.Your PDF result also contains a QR code which can be used to view the result via SW Labs secure web portal

### What if my result is positive?

The state health authority in which the test was performed will be notified of positive results and they will be in contact with you as to next steps.